

<Safety measures for infection of COVID-19 >

In order to prevent infection and ensure a safe and secure stay for our guests, we are taking the following measures. We appreciate your understanding and cooperation.

- Regular ventilation of guest rooms and shared spaces
- Regular disinfection of the building
- Temperature measurement before entering the building
- Efforts to keep distance between people

[Thank you for your cooperation.]

- We ask for your cooperation in wearing a mask when visiting.
- We will measure the temperature of all customers when they enter the building.
- Alcohol disinfection is installed before using the facility, so please disinfect your fingers. Also, there are sterilized cups in the room, so please gargle.
- Please wear a mask in common spaces other than guest rooms, such as the lobby and corridors.
- In the unlikely event that you are not feeling well due to symptoms such as fever, chills, or cough during your stay, please contact our staff.
- For customers who are unwell, we will introduce you to a medical institution.
- When eating, please disinfect your hands with disinfectant water at the

entrance of the dining area.

[Regarding measures taken by the hotel]

Alcohol disinfectants are installed in various places in the hotel.

- We are regularly disinfecting areas that are directly touched by hands, such as doorknobs and handrails.
- Shields are installed at the check-in and check-out counters at the front desk.
- The public bath can be crowded at times, so please adjust the time you use it. In addition, we had to remove hair styling products, cotton swabs, lotions, etc. Please inquire at the front desk if you would like to use it.
- The hair dryer in the public bath is regularly disinfected, but we recommend that you use the one provided in the room as much as possible.

[Staff initiatives]

- In consideration of the health and safety of our customers and staff, our staff will wear masks and thoroughly wash their hands.
- Staff's temperature is measured every day, and when they come to work, they are prohibited from coming to work if they have a temperature of 37.5 degrees or higher.

All the staff in our hotel are looking for you to have a safe and enjoyable trip.